IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

: Group Art Unit: 3623

Jodi BRESLIN et al.

: Examiner: Thomas L. Mansfield

Appln. No.: 10/664,283

: Confirmation No.: 4534

Filed:

September 17, 2003

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For: A SYSTEM AND METHOD FOR

MANAGING RISKS ASSOCIATED WITH: OUTSIDE SERVICE PROVIDERS :

Mail Stop: Amendment Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

AMENDMENT/RESPONSE

Sir:

In response to the Office Action dated October 21, 2008, please consider the following remarks regarding the above-identified patent application.